

## REFUND POLICY



Team budgets and individual player fees are based on a detailed spreadsheet of revenues and expenses that are then divided by the number of team members. Only a very small cushion is built in to serve as a contingency for unforeseen expenses.

As such, fees are non-refundable, except for the following exceptional circumstances:

1. Family (primary residence including school board attended) is relocating. Should this occur, a refund reflective of the amount of participation shall be refunded. A 10% administration fee shall apply. For example, if 25% of the season has passed, a 75% refund, less 10% for administration, shall be provided.
2. Season Ending Injuries – In the event that an athlete becomes injured (regardless of the circumstances) and medical documentation is provided that indicates the athlete's inability to return to play, a refund will be provided, reflective of the percentage of the season remaining. A 10% administration fee shall apply. For example, if 25% of the season has passed, a 75% refund, less 10% for administration, shall be provided.

Note that decisions made by the athlete/family – such as missing tournaments, training, or leaving the team midseason, regardless of circumstances other than those above, shall be ineligible for refunds of any kind.